

## How to use Theatre Tokens

Here is the theatregiftvouchers.co.uk guide to using Theatre Tokens. We hope that it contains everything that you will ever want to know about using National theatre tokens.

## Do Theatre Tokens expire?

Theatre Tokens never expire, even if you have come across some that are ten years old, they are still redeemable at the current list of participating theatres.

## Where can I use these Theatre Gift Vouchers?

There are plenty of UK theatres to choose from to redeem your tokens. Just look at the latest list at [https://www.theatregiftvouchers.co.uk/index.php?main\\_page=theatretokenstheatres](https://www.theatregiftvouchers.co.uk/index.php?main_page=theatretokenstheatres)

You will find virtually all London theatres and many local.

## How to redeem your Theatre Tokens

We guess at this stage you have some idea of the show that you would like to see. If you don't, this is the first decision that you need to make. Once you have come to a decision contact the theatre in person or by phone.

If calling by phone you will need to quote the security number on the theatre token, they will then ask you to scratch the metallic panel off the voucher to show the redemption number underneath so that Token may be accepted by the theatre. Once the metallic panel has been rubbed off the token is not useable again. Call 020 3011 0755 if you encounter any issues.

Do it the old fashioned way by post. Call the venue or agent to reserve your show tickets and then either post your vouchers or deliver in person. Theatre Tokens should be treated as cash when sending through the post. Royal Mail Special Delivery is our recommendation.

Please be aware that not all theatres can process vouchers via all a methods above. Please contact the theatre or venue for full details. Contact details are available on our participating theatres list.

Theatre Tokens are also acceptable at the TKTS booth in Leicester Square.

Ticketmaster act as call agents for some theatre ticket purchases.

Theatre Tokens cannot currently be used online to purchase tickets.



**Is change given?**

If the tickets and booking fee are greater than the amount of theatre tokens that you have in your possession, the ticket agent or venue will give option on how to pay the remaining amount.

Theatre breaks can be booked via Superbreak, they have a vast range. . Your Tokens can be used for up to 50% of the break's value. Please quote reference IM257 when making your booking.

Call Superbreak on 0871 221 4444 for more information or visit [www.theatrebreaksonline.co.uk](http://www.theatrebreaksonline.co.uk) or [www.superbreak.com](http://www.superbreak.com) to see the current packages available.

**Who is the scheme run by?**

The Theatre Tokens gift voucher scheme is run by Society of London Theatre, this is a not-for-profit organisation which supports theatre owners, producers and managers of all the larger commercial and grant-aided theatres in London.